Important Events During the month of September, 2016

- 1. As a part of capacity building exercise for e-Governance and Citizen Centric service delivery, a group of 20 officers attended tailor made programme at PBLQ, Dutch Institute of Public Administration, Hague, Netherland from 16th to 20th September, 2016. The group consisted officers from Centre/State Governments and recipients of Prime Minister's Awards and e-Governance Awardees.
- 2. A team of 4 senior Government Digital Service Officers of the Government of United Kingdom (UK) visited DAR&PG during the month of September-2016 as a 'scoping' visit to firm up on the joint action plan on e-Governance, under India-UK Memorandum of Understanding (MOU) on Public Administration.
- 3. DAR&PG is association with the State Government of Assam organized a Regional Conference on dissemination of best practices on 15-16th September, 2016 at Guwahati. TheConference provided a forum to the Eastern States and North Eastern States to showcase/share `some path breaking and high impact initiatives' undertaken by them in the field of `Citizen Centric Services Delivery System'.
- 4. With a view to implement e-Office in right earnest and in a time bound manner in the Central Ministries/Departments, DAR&PG organized an interactive workshop on 8.9.2016 with the officials of all Central Ministries/Departments and the 172 Assistant Secretaries (IASOfficers 2014 batch) posted in the 52 Ministries/Departments of the Government of India. The workshop was inaugurated by Dr. Jitendra Singh, Hon'ble Minister of State for Personnel, Public Grievances & Pensions, PMO, DONER and Department of Space. In the workshop NIC and Ministry of Rural Development (a success story of e-Office implementation) made a presentation on e-Office followed by interactive session with the participants.
- 5. A meeting was held on 29.09.2016 on the status of implementation of Right to Services Acts in States. It was attended by officials from 13 States out of the 20 States which have implemented the Act so far. Some very important inputs were provided by the participants which is expected to be helpful in taking a view on the Delivery of Services and Grievances Redress Scheme, presently under consideration for improving public service delivery in the offices of Central Government.
