



सत्यमेव जयते

Government of India

**NCGG**

National Centre for Good Governance

*The Torch Bearer of Good Governance*

# NATIONAL CENTRE FOR GOOD GOVERNANCE

*Department of Administrative Reforms and Public Grievances ,  
Government of India*

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# ABOUT NCGG

- The National Centre for Good Governance (NCGG) is an autonomous institute under the aegis of Department of Administrative Reforms and Public Grievances, Government of India. Its head office is at New Delhi and registered office at Mussoorie.
- NCGG was constituted in February, 2014 by upgrading National Institute of Administrative Research (NIAR), the arm of LBSNAA-the IAS Training Academy at Mussoorie.

# MANDATE

## **To promote Good Governance by:**

- Conducting training at both National and International level.
- Carrying out studies on issues relating to Governance.
- Organizing consultations, workshops to promote improved Governance.
- Undertaking Initiatives for citizen centric Governance.

# GOVERNING BODY

- **Five Ex-officio Members:**
  - Cabinet Secretary -Chairperson
  - Secretary, DoPT, Government of India -Vice-Chairperson
  - Director, LBSNAA, Mussoorie -Member
  - Joint Secretary (Training), DoPT, Government of India -Member
  - Director General, NCGG -Member Secretary
  
- **Academicians/Eminent Administrators/Specialists** -Members (6)
- **Ministry/Department, GOI/States** -Members (7)
- **Heads of reputed institutes** -Members (2)

# MANAGEMENT COMMITTEE

- Secretary, Department of Personnel & Training (DoPT) -Chairperson
- Director, LBS National Academy of Administration, Mussoorie -Vice Chairperson
- Additional Secretary & FA (Home), Ministry of Home Affairs -Member
- Additional Secretary, Cabinet Secretariat, Govt. of India -Member
- Additional Secretary, Department of AR and Public Grievances -Member
- Joint Secretary (Training Division), Department of Personnel and Training - Member
- Joint Secretary, Ministry of External Affairs -Member
- Director General, NCGG -Member Secretary

# TRAINING PROGRAMMES

NCGG over the years has developed its capabilities as a premier training institute and is engaged both internationally and nationally with capacity building training programmes such as:

- Mid Career Training Programme in Field Administration for Civil Servants of Bangladesh .
- Special Training Programme for Deputy Commissioners of Bangladesh.
- Advanced Leadership Development Programme on Public Policy and Governance for Civil Servants of African Countries.
- Swachh Bharat Mission (SBM-Gramin).
- Capacity Building Programmes for PHED Engineers.
- Management Development Programme for Lok Sabha Secretariat, Rajya Sabha Secretariat, Coal India Officials etc.
- Training programme on Public Policy and Governance for State Civil Servants of Odisha, DANICS, Madhya Pradesh, Sikkim, Manipur and Mizoram States.

# CONSULTATIONS/WORKSHOPS

**The Institute recently has organized following Consultations/Workshops:**

- National Stakeholders Consultation on Vision and Mission of National Centre for Good Governance.
- National Colloquium on ‘Combating Corruption and Promoting Good Governance’.
- National Workshops on Citizen Centric Governance.
- Discussion on ‘Good Governance: An Ethical Perspective’.
- Technical Workshops on simplification of forms.



# ABOUT THE INTERNATIONAL TRAINING PROGRAMME – A PLATFORM FOR KNOWLEDGE EXCHANGE

- Effort to give a complete overview of the governance and Administrative Approaches both in areas of rural development as well as urban development.
- Endeavor to show case various e-governance experiences in India in different sectors and also the exposure to various good projects.
- Enable Participants to gain requisite knowledge and skills for designing and implementing effective public policies by providing an overarching view of various perspectives on public policy and governance.
- Build Soft skills relevant for effective discharge of duties of civil servants.



# ADVANCED LEADERSHIP DEVELOPMENT PROGRAMME ON PUBLIC POLICY AND GOVERNANCE FOR THE STATE CIVIL SERVANTS ( 2 WEEKS PROGRAMME)

The Programme aims at enabling its participants to gain the requisite knowledge and skills for designing and implementing effective public policy to achieve good governance. To create value for each participant, the programme will:

- Provide a platform for policy dialogue and knowledge sharing. Thereby highlighting the role of good governance and public policy for sustainable development.
- Facilitate sharing of lessons, Cross-country experiences and best practices on governance, field administration and public policy.



# ADVANCED LEADERSHIP DEVELOPMENT PROGRAMME ON PUBLIC POLICY AND GOVERNANCE FOR THE STATE CIVIL SERVANTS

- Detailed insights into the frameworks adopted by the Government of India in implementing e-projects, including IT applications and e-government for attaining Sustainable Development Goals.
- Detailed insights into the inter-disciplinary field of Public policy and Governance essentially in areas of - education, health, urban planning, skill development, energy, security and environment and many other areas.
- Field Exposure to good projects in various areas such as: PPP, Infrastructure development, Power projects, and many more.

# CONTENTS OF 2 WEEKS PROGRAMME

- **Perspectives on Public Policy and Administration**

Overview of public policy concepts; Legal and constitutional basis for public policy; Evidence based policy, Monitoring and evaluation Case on Public Policy. Importance of ethics in administration.

- **Governance Issues**

Role of State and Market in Governance, Reforms in the areas of Public Service Delivery Systems, Digital Governance, Land Governance, Indian Rural Development : Approaches and Best Practices, Indian Urban Development: Policies and Programmes and best practices adopted, Digital Governance, Environment Policy and Swachh Bharat Mission among other contemporary issues.

# CONTENTS (CONT.)

- **Soft and Negotiation Skills**

Total Quality Management, Communication, Coordination and Leadership, Innovation and Creativity, Stress Management, Emotional Intelligence and Exercises on Negotiation Skills.

- **Learning from Experiences**

Presentation of case studies by participants reflecting best practices in the State.

- **Field visits**

Field visits would be organized for a first hand exposure of project management.

# TRAINING DESIGN & CONTENTS (5 DAYS PROGRAMME)

**At the end of the training programme the officer trainees will be able to:**

- Understand the need of Ethics and Morality in the public domain.
- Understand the finer nuances of governance and administration.
- Appreciate the concepts of leadership and Communication Skills.
- Have knowledge of Public Private Partnerships.
- Understand concepts of Legal and Constitutional Basis of Policy Making and its Governance.
- Appreciate the importance of creativity and innovation in professional work sphere.
- Understand the importance of social sector reforms.

# CONTENTS

- Policy Making and Governance
- Ethics in Administration
- Governance and Administrative Reforms
- Introduction and Overview of PPP
- Health and Nutritional Reforms
- Innovation and Creativity
- Communication Skills
- Climate Change, its Impact on Bio-diversity: Policies and Global Practices
- Changing Paradigm of Governance
- Strengthening Legal & Constitutional basis of Policy making and its Governance
- Evolution of Indian Economic Policy and Performance
- Inclusive Growth and Poverty Alleviation (Concept , policies and Performance)
- Stress Management
- Total Quality Management
- Sector wise reforms such as Energy Reforms

# RESOURCE PERSONS

The faculty comprises carefully chosen civil servants, practitioners, leading academicians and eminent visitors with distinctive academic and professional accomplishments.

# FOCUS ON NORTH EASTERN STATES

- The Institute recently has made an effort to focus on the capacity building training programmes for Civil Servants of the North Eastern States so as to make available to them a knowledge sharing platform.
- The programmes have been customised to suit their requirements and needs.
- We have conducted training programmes for Mizoram, Sikkim and Manipur recently, which were well received by the participants. Talks are underway with other states and Ministry of DONER to conduct similar programmes for remaining states.



# FEEDBACK OF THE PROGRAMMES

- The feedback of all the programmes conducted so far has been very encouraging, which has been communicated time and again by the participants through various formal and informal means.
- The MCTP for Civil Servants of Bangladesh was well received by participants. They communicated the same through formal feedback, informal and formal communications with the Ministry of External Affairs as well as the High Commission of India in Bangladesh and to NCGG Faculty via informal letters and messages on social media.
- During the sixteenth MCTP the NCGG had the pleasure of hosting Hon'ble State Minister Begum Ismat Ara Sadique, Minister of State for Public Administration, Govt. of Bangladesh who inaugurated the programme along with a senior delegation from Bangladesh and appreciated the efforts of NCGG in training of the Bangladesh Civil Servants.

# CONTD...

- The Joint Declaration between Bangladesh and India during Visit of Prime Minister of India to Bangladesh- "Notun Projonmo – Nayi Disha". Prime Minister Hasina thanked India for the substantive strengthening of capacity building programme being undertaken for Bangladesh under the ITEC programme, especially the custom designed courses **such as the Mid-Career Training Programme for Bangladesh Civil Servants**. She sought continued support of India in training of Bangladesh officials. Prime Minister Modi reiterated India's commitment to training and capacity building of Bangladesh officials and technical personnel.
- Even during the recent visit of Bangladesh Prime Minister to India, the Prime Minister expressed satisfaction on the Mid Career Training Programmes.
- The various National Level Programmes conducted have also been appreciated by all stakeholders over the years.



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**THANKS**