

## **WORKSHOP ON DEVELOPING CASE STUDIES IN THE FIELD OF PUBLIC ADMINISTRATION AND GOVERNANCE**

The Department of Administrative Reforms and Public Grievances (DARPG) and United Nations Development Programme (UNDP) organized a Workshop on ‘Developing Case Studies in the field of Public Administration and Governance’ in New Delhi from 21<sup>st</sup> to 23<sup>rd</sup> August, 2014 (Phase-I). This will be followed by concluding session on 31<sup>st</sup> October and 1<sup>st</sup> November, 2014 (Phase-II).

While there are several institutions in India, both Government and non-government, who are developing case studies on best practices, there is lack of a rigorous process to develop case studies, based on best practices in public administration and governance for teaching and learning purposes. This is a critical gap and needs to be addressed to develop capacities of civil servants to understand best practices and their application to respond to the complex development environment in which they operate. This Workshop is a step towards addressing this issue.

The objective of the Workshop on Case Studies is to build capacity in developing / teaching case studies and develop case studies of international standard on some of the award winning best practices in India, to facilitate its replication.

The participants at the Workshop included select faculty from premier Central Training Institutions (CTIs), Administrative Training Institutions (ATIs) of States, Public Administration Training Institutions/Academies, select Prime Minister Award Winners for Excellence in Public Administration / National e-Governance Award Winners, Champions / Master Trainers, Departmental officers who have active interest in developing or teaching case studies. There were 34 participants in the Case Study Workshop (Phase-I).

A distinguished professor of international repute, Prof. Kent Weaver of Georgetown University, USA, conducted the Case Study Workshop.

1. Concept Note
2. Agenda
3. Proceedings of Phase-I of Case Study Workshop